

Privacy Policy

Personal Information. SENSIBLE RECONNECT collects personal information of its customers only when they voluntarily submit such information to us, such as when placing an order through the website and the call center." Personal information" means any information by which you can be personally identified and may include, for example, name, e-mail address, mailing address, telephone number, your responses to survey questions, and information relating to any orders you place. Providing your Personal Information, either in person, by telephone, or on-line, constitutes your consent to the collection, use and disclosure of such personal information by SENSIBLE RECONNECT for the purpose of providing the relevant services and as may be set out in our Privacy Policy.

Non-identifiable Information. This site uses "cookies" and collects technical and navigational information that is not personally identifiable to any particular user. For example, computer browser type, Internet protocol address, pages visited and time spent on our website. This information may be used or analyzed by SENSIBLE RECONNECT to improve our Web design and functionality and our ability to service you and your accounts. Our cookies cannot profile your system or collect information from your hard drive. Most browsers are initially set up to accept cookies, but you can set your browsers to refuse cookies.

Use/Disclosure. We will only use information collected by us for responding to your inquiries and otherwise corresponding with you, processing orders you have submitted, and maintaining your account. We may use aggregate statistics about our customer's preferences, geographical information, or other patterns, but no information that can be traceable to a particular individual. Occasionally, with your permission, we will send marketing information to you, such as special offers, information about new product offerings, etc.

We do not sell your personal information to third parties. However, we may, on occasion, share some or all of your Personal Information with third parties for the purposes set out below. For example, personal information may be shared by SENSIBLE RECONNECT

- With third parties that provide us with services, such as Internet and marketing
- With third parties in connection with a business transaction, including a corporate re-organization, merger or amalgamation, or the sale of all or some of our assets, provided that the personal information disclosed continues to be used for the purposes permitted by this Privacy Policy by the entity acquiring this information.

Parties that process or store personal information are located in the Canada. Therefore, your information may be processed and stored in Canada and, as a result, Canadian government, courts, or law enforcement or regulatory agencies may be able to obtain disclosure of your information through the laws of Canada. Additionally, we may disclose your personal information where and when required or permitted by law to do so or in the good faith belief that such action is necessary in order to conform with the law or to comply with a legal process

Security

To protect your personal information, SENSIBLE RECONNECT maintains physical, electronic, and procedural safeguards in keeping with industry standards and practices, all of which are regularly updated in response to changes in technology. We strictly limit access to information about you to those employees who need to know the information in order to perform their jobs. All employees are prohibited from accessing our files and databases without proper authorization. We periodically audit for compliance with this standard and impose penalties for any failure to comply with this policy.

You should always safeguard your own personal information by protecting passwords used to access websites and by safely disposing of records no longer needed.

Changes

SENSIBLE RECONNECT reserves the right, in its discretion, to change, modify, add, or remove portions of this Privacy Policy Statement at any time. You should check this page periodically for changes which will be prominently announced by the posting of a notification. Your continued use of this website following the posting of changes to this Privacy Policy Statement will mean that you accept those changes.

Last Updated: April 16th, 2008.